



Project Title

One Stop Shop in Bajram Curri

Project Type

Economic Development/ Public Services/ Quick Start Project

Project Location

Bajram Curri

Total Pre-Estimated Budget

6,200,000 ALL

Project Background and Analysis

One of the main problems identified by the forum of the functional area of Tropoja is the information of citizens and the quick effective communication with them on different issues of local government. Information/communication with citizens is currently made through traditional forms. Municipality of Bajram Curri has no one stop shop for the rapid and due information of citizens on different issues of their interest.

Specific Objectives of the Project

1. Improvement in time and quality of the information related to their rights and Commune services.
2. Increase of capacities for a more effective management and administration of the public communication.

Expected Results and Project Indicators

1. Municipality makes available an organized, centralized, digital system for timely and correct information for the citizens.
2. Higher capacity of the staff for use, administration, and delivery of information for required services.
3. Increase of community awareness regarding the information and communication issues and participation/partnership in the governmental decision-making.

Population benefiting from this project counts 8000 inhabitants of Bajram Curri, but after the local government elections, some 28000 inhabitants of the functional area of Tropoja will benefit from the project.

PROJECT 7



functional area programme
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Project Activities

1. One Stop Shop design, formulation of its standard operating regulation.
2. Installation of technical equipment and system.
3. Staff training on network use and operations.
4. Uploading in network all data and information managed by the municipality.
5. Exchange of experience with other local government units which have previously implemented One Stop Shop.
6. Community awareness activities on the promotion of information model.

The project will be finalized within 6 months.

Project Maturity

The project is in the initial phase of inception. There is no technical project previously implemented. Costs are approximate, based on similar previous experiences of other local government units.

Financial Resources and Implementation Partners

Funds for the project will be generated from public funds (Municipality of Bajram Curri or local government), potential donors and non-profit national or international organizations, with focus on improvement of services.

In the event the project is implemented by the Municipality, implementation of works will be made by contract with best companies of the public tendering process organized by the Municipality.

Project Cost

Total cost of the project is 6,200,000 ALL, including:

1. One Stop Shop design, formulation of its standard operating regulation. (1,500,000 ALL)
2. Installation of technical equipment and system. (4,500,000 ALL).
3. Staff training on network use and operations (included in 1).
4. Uploading in network all data and information managed by the municipality.
5. Exchange of experience with other local government units which have previously implemented One Stop Shop (200,000 ALL).
6. Community awareness activities on the promotion of information model.